

Annual Report

Fiscal Year 2012

Published October 2012

This Annual Report is published for the benefit of elected officials in the Five County Association of Governments region and the general public. It provides summaries of the principal programs administered by Association staff during the period of July 1, 2011 through June 30, 2012.

The Five County Association of Governments also produces other detailed fiscal reports relating to specific program activities. An annual audit report is also undertaken and published separately.

For information relating to the Association, please contact:

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Executive Director's Message

From its inception, the Five County Association of Governments has relied upon the expertise of citizens and technical experts to help develop policy and implement programs. Articles of Association and Bylaws called for eight "standing committees", and authorized the governing board to create other committees as deemed necessary and appropriate.

During fiscal year 2012, fifteen committees helped guide programs and provided important recommendations to the Steering Committee. These committees include:

23 members **Aging & Nutrition Services Advisory Council** 15 members **Caregiver Advisory Council** Comprehensive Economic Development Strategy Committee -15 members Coordinated Human Services Transportation Planning Committee -14 members Dixie MPO Executive Committee -8 members 12 members Dixie MPO Technical Advisory Committee -6 members Eastern Washington County RPO Executive Committee -Eastern Washington County RPO Technical Advisory Committee -6 members **Emergency Food and Shelter Board -**15 members **Human Services Council -**15 members 9 members Iron County RPO Executive Committee -Iron County RPO Technical Advisory Committee -8 members Natural Resource Committee -20 members Revolving Loan Fund Administration Board -9 members Southern Utah Early Childhood Council -16 members

In all, more than 190 individuals devote many hours of their time, along with the energy, expertise and enthusiasm necessary to help make regional programs in southwest Utah successful.

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Financial Information

CASH ASSETS

	30 Jun 2012	<u>30 Jun 2011</u>
Operating Accounts Cash Balance	\$ 624,883.37	\$ 615,839.34
Savings Account Balance	\$ 330,350.38	\$ 330,302.67
Revolving Loan Fund Accounts Balance	\$ 338,456.63	\$ 179,179.68
Southern Utah Planning Authorities Account Bal.	\$ 1,425.11	\$ 1,510.25
Down Payment Assistance Account Balance	<u>\$ 7,613.15</u>	<u>\$ 5,018.15</u>
TOTAL CASH BALANCE	\$1,302,728.64	\$1,131,850.09
Revolving Loan Fund Assets		
Principal due on 18 loans	\$1,448,437.07	\$1,543,143.29
Accrued interest	\$ -270.62	\$ -270.62
TOTAL RLF ASSETS	\$ 1,448,166.45	\$1,542,872.67
TOTAL ASSETS	\$2,750,895.09	\$2,674,722.76
LIABILITIES AND FUND BALANCES		
Accrued withholdings	S 841.93	\$ 1,020.43
Operating Fund Balances for 34 cost centers	\$2,750,053.16	\$2,673,702.33
-	<u>. , , , , , , , , , , , , , , , , , , ,</u>	<u>. , , ,</u>
TOTAL LIABILITIES		
AND FUND BALANCES	\$2,750,895.09	\$2,674,722.76

FY 2012 Highlights

- * Senior Corps programs have generated substantial contributions, and are now on a sound fiscal footing
- * Dixie Metropolitan Planning Organization has successfully built a one-year cash reserve
- * American Recovery and Reinvestment Act (ARRA) funding for the Weatherization Assistance Program was closed out, with necessary staff reductions
- * New Choices Waiver, one of the In-Home Aging Services programs, has achieved a sound financial base after a shaky start over the past five years
- * Cash flow challenges are being addressed by shifting to monthly instead of quarterly cost allocations and requests for funds
- *Fund balances remained relatively constant, demonstrating the status quo nature of federal and state budgeting processes
- * Continuing uncertainty regarding federal budgeting priorities and congressional gridlock combine to make future budgeting a challenge. Contracts for FY 2013 demonstrate the same status quo approach seen in recent years

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Aging Services: Nutrition and Supportive Services

The Five County Association of Governments is the designated Area Agency on Aging for our region of the state; providing the day to day operations of the U.S. Administration on Aging, Older American Act (OAA) Programs administered through the Utah Division of Aging and Adult Services. The Aging Service staff work directly with the each of the 5 County Council on Aging Coordinators, staff at 13 Senior Centers and I meal site by providing technical support, administration and day to day operations of Nutrition and Supportive Services to seniors. OAA Services are targeted to those with the highest economic need, social need and/or frailty level.

Program	Program Statistics FY2012	ALLOCATION
SUPPORTIVE SERVICES: Title IIIB of the Older Americans Act Supportive Services include a variety of different services intended to preserve autonomy and promote maximum functioning to help individuals remain independent in their homes. These services include, but are not limited to, transportation to access needed services such as: medical, shopping and other personal care needs; chore and homemaking services to assist in maintaining their homes; friendly visiting and telephone reassurance to assure safety and help prevent isolation; Outreach and I&R services to help individuals obtain information and resources; recreation, and legal assistance.	Transportation: 45,971 Rides Chore Services: 36,899 hours I&R / Outreach: 56,383/7,253 units Other Services: 161,114 units	\$358,632.02
NUTRITION SERVICES: Title IIIC of the Older Americans Act Nutrition services are a key to helping older adults remain independent. The purpose of the Meal Programs is to reduce hunger and food insecurity, promote socialization of older individuals; and overall health and well being through access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions resulting from poor nutritional health and sedentary behavior. Title III-C1, Congregate Meals: provides a meal in a congregate or group setting. Title III-C2, Home Delivered Meals: provides a meal in the individual's place of residence. In addition, the programs provide nutrition education, counseling and other nutrition services, as appropriate, based on the needs of the meal participants.	79,059 Meals 154,245 Meals	\$356,937.80 \$619,706.30
Health Promotion: Title IIID of the Older Americans Act Evidence based programs and services which include: health screenings/assessment, physical fitness/exercise classes and other health promotion programs/activities, such as the Chronic Disease Self Management Program or the Arthritis Exercise Program.	20,712 Units	\$31,063.65

Long Term Care Ombudsman: Title VIIB of the Older Americans Act The LTC Ombudsman advocates for the rights of residents in loterm care facilities to help to protect their health, safety and we They help to identify, investigate and resolve complaints that armade by, or on behalf of, residents; and relates to action, inactic decisions that may adversely affect the health, safety, welfare or rights of the resident.	Ifare. Pe on or	\$24,300.79
Other Programs: Seniors Health Insurance Counseling (SHIIP): This program provides information to seniors to help guide them in making decisions regarding their health insurance options; including Medicare A , B & D, Supplemental Medicare insurance Medicaid and Long Term Care Insurance. Senior Medicare Patrol: The Senior Medicare Patrol progrately Medicare and Medicaid beneficiaries avoid, detect, and prehealth care fraud. In doing so, they not only protect older personal they also preserve the integrity of the Medicare & Medicaid programs. Note: Funding is allocated to the Area Agency on Aging. However day to day operations and administration of the program is provided through the Volunteer Centers. Trained staff and volunteers provide outreach and support at the local Senior Certother community locations and through the Volunteer Center.	32 Events 32 Events 17 Trained Volunteers 804 Volunteer & Staff Hours for SHIIP & SMP	\$29,056.84 \$20,315.67

Aging Services: In-Home & Community Based Services

Five County Association of Governments through our Area Agency on Aging also oversees several state and federal programs which offer relief to frail elderly and some disabled adults and their families to help maintain themselves in their own homes in an independent and dignified manner as an alternative to more costly forms of care in assisted living or nursing homes. In addition to the day to day management and operations of these programs at the local level, we provide the case management services for these programs. All other direct services for the program are contracted to local community providers.

Program	Program Statistics FY2012	ALLOCATION
National Caregiver Support Program: Title IIIE of the Older Americans Act The Caregiver Support Program: Offers Five Basic services for family caregivers: • Information about available services, • Assistance in gaining access to supportive services, • Counseling, support groups and caregiver training to assist in making decisions and solving problems related to their role as a caregiver, • Respite Care to provide temporary relief from day to day stress of caregiving, • Supplemental Services on limited basis to complement the care being provided by the caregiver. • Eligibility for this program is the same as other OAA Programs.	64 unduplicated clients 1,395 Units 1,775 Unit (CM) 414 Units of Training 2,462 Units 44 units	\$183,773.55 (FY 2012)
The Alternatives Programs: Funded by the Utah State Legislature The Alternatives program provides a variety of in-home services to low income seniors and some disabled adults to help them remain at home and avoid premature placement in a long term care facility. Services include: personal care, homemaking, chore, transportation, emergency response systems, medication management, assistive devices, environmental accessibility, companion services, respite care and other needed services. To be eligible individuals must be low income (100% poverty), age 60 or older (serve small % disabled adults under 60) and have a moderate to high risk score. There may be a nominal fee based upon a sliding scale.	69 Unduplicated clients Units of Service: Case Mgt.: 1,160 Personal Care: 1,362 Homemaking: 5,695 Chore: 0 Other services: 1,506 35 Service Providers Average Mthly service cost: \$484.44	\$361,978.00 (FY2012)

Medicaid Waiver Programs (Title 1915c of SSA): Utah Department of Health Aging Waiver Medicaid: The Aging Waiver Medicaid program is a nursing home diversion program providing services to eligible individuals who choose to have their long term care services provided at home. Services include, but are not limited to: personal care, chore, homemaking, transportation, emergency response systems, medication management, assistive devices, environmental accessibility, companion services, respite care, and other approved services. The Five County AOG provides both the operating agency and case management services. To be eligible individuals must be 65 years or older, Medicaid eligible and meet nursing home level of care. In addition, the individual must be able to be served safely at home with the package of services available under both traditional and Aging Waiver Medicaid. New Choices Waiver: The New Choices Medicaid Waiver Program is a de-institutionalization program intended to help individuals who are currently residing in a nursing home paid by Medicaid the opportunity to have their care needs met in a less restrictive setting. In addition to having the same package of services, as listed under the Aging Waiver Program, provided at home; individuals can choose to have their care provided in an assisted living facility or other group setting. The Five County AOG only provides case management service for this program. To be eligible individuals must be at least 21 years old, Medicaid eligible and a resident of a nursing home for at least 90 days (30 of which they were Medicaid eligible). The individual must also meet nursing home level of care and be assessed appropriate for transition out of the nursing facility.	56 Clients 11,861 Case Mgt. Units 37 Service Providers Average Mthly CM cost per client: \$161.55 Average Mthly Service cost: \$568.59 108 Clients 19,633 Case Mgt. Units Average Mthly CM cost per client: \$181.78	\$164,871.00 (Admin & CM) Note: all other services are paid directly to the provider by Medicaid. \$190,000.00 Note: Five County AOG only provides CM services for NCW.
Chronic Disease Self Management Program: U.S Administration on Aging & Centers for Disease Control through Utah Department of Health: This is an evidence based program developed by Stanford University which provides effective techniques to halp in dividuals	46 Participants 6 Classes 2 Master Trainers	\$38,827
University which provides effective techniques to help individuals manage their chronic conditions and improve overall health. Eligibility: Any individual with a chronic condition with emphasis on individuals 60+ and/or individuals with heart disease or stroke.	9 Certified Instructors1 Leader Trainings2 DSMP Master Trainers	

Area Agency on Aging Staff		
St. George Office 1070 West 1600 South Bldg B. St. George, UT 84770	Cedar City Office 88 East Fiddler's Canyon Rd., Suite H Cedar City, UT 84721	
Carrie Schonlaw, SSW Director of Aging & Human Services (Area Agency on Aging Director) cschonlaw@fivecounty.utah.gov St. George office: 435-673-3548 x118	Tracy HeavyRunner, SSW Case Management Coordinator theavyrunner@fivecounty.utah.gov Cedar City office: 435-865-7165 St. George office: 435-673-3548 x116	
Carolyn Moss Ombudsman Program Specialist Secretary & Accounting Tech. cmoss@fivecounty.utah.gov St. George office: 435-673-3548 x108	Janeil Esplin, SSW PT Case Manager & Instructor, Washington County jesplin@fivecounty.utah.gov St. George Office: 435-673-3548 x114	
Jim Mowery, SSW FT Case Manager, Washington & Kane County jmowery@fivecounty.utah.gov St. George office: 435-673-3548 x113	Kristi Lasson, SSW PT Case Manager, Washington County klasson@fivecounty.utah.gov St. George Office: 435-673-3548 x111	
Barbara Behling, SSW FT Case Manager, Iron & Garfield County bbehling@fivecounty.utah.gov Cedar City office: 435-865-7314	Debbra Sullivan , SSW FT Case Manager, Washington, Iron & Beaver dsullivan@fivecounty.utah.gov St. George Office: 435-673-3548 x112	
Lisa Anderson, SSW PT Case Manager, Washington County landerson@fivecounty.utah.gov St. George office: 435-673-3548 x133	Megan McCourt, SSW FT Case Manager, Washington & Iron County mmccourt@fivecounty.utah.gov St. George office: 435-673-3548 x132	
Contracted Nurses for Medicaid Waivers: Debbie Adams , RN Lena Oswald , RN Note: to reach the nurses contact program coordinator, Tracy HeavyRunner.	Contracted Ombudsman: Jennie Cerrito Susan Swapp Note: to reach the ombudsman contact program coordinator, Carolyn Moss.	
Contracted Dietician: Gloria Johnson, RD Note: to reach the dietician contact program director, Carrie Schonlaw.	Over 30 Contracted Providers for the Home & Community Based programs. Note: for list of Contracted providers please contact Carolyn Moss, Tracy Heavyrunner or Carrie Schonlaw.	

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Child Care Resource and Referral, Western Region

Mission Statement and Purpose:

To improve the quality of life for the children in Southern Utah who are enrolled in child care programs and provide support for their families and child care providers.

- Provide referrals and quality information to parents seeking child care
- Provide start-up support, training, technical assistance and grant funding to child care providers
- Provide useful data about child care supply and demand and services to employers and local communities
- Collaborate with other agencies interested in children, family or work/life issues

Service Delivery Area:

10 Counties: Beaver, Garfield, Iron, Kane, Millard, Piute, Sanpete, Sevier, Washington, Wayne. Websites can be accessed at: www.childcarehelp.org & careaboutchildcare.utah.gov

Office Contact Numbers:

- Cedar 1-800-543-7527
- St. George 1-888-344-4896
- Richfield 1-888-344-4538

Source of Funds:

Federal Funds from the Child Development Block Grant (CDBG), administered by the Department of Workforce Services, Office of Work and Family Life, Utah Office of Child Care.

Current Contracts Amounts:

The contract is for \$528,033.00 for the period of July 1 2011 through June 30 2012. This amount covers staff salaries, benefits, travel, and all program operations.

CCRR Staff:

Program Director: Elisabeth Barker Training Coordinator: Kim Kitteridge Referral Specialist: Kristen Clark

Technical Assistance Specialist: Carrie Sigler Technical Assistance Specialist: Stephanie Mikesell Office Support: Cassie Walker, Kelly Ensign

Contract Trainers: Amy Priest, Jean Marcee MacDonald, Marilyn Armstrong,

Marilyn Crandall, Patti Zabriskie, Harmony Langford, Terri Carr, DaRese Dunning, Charlene Greenhalgh,

Cherene Heap

Program Statistics: (July 1, 2011 thru June 30, 2012)

- · Provided support services to and compiled statistical data from 144 child care programs
- · 1,296 parents received child care referral assistance
- · 1,399 technical assistance calls were taken from child care providers
- 6,117 hours of training were attended by child care providers
- · 17 providers received Part 1 & 2 Start-Up Grants for a total of \$6,997.85
- · 35 providers received TEAM Grant Awards for a total of approximately \$15,750.00
- · 120 providers received Professional Development Awards for a total of \$121,350.00
- 75 providers received Career Ladder Level Advancements or Endorsements, with 26
 Endorsements and 99 Career Ladder Levels received
- · 30 providers received CDA Scholarships for a total of \$9,750.00
- · 17 providers completed the Family Provider Consultant Program for a total of 680 hours
- 10 family child care programs received Quality Improvements Grants from the Office of Child Care for a total of \$16,377.00
- 5 center child care programs received Quality Improvements Grants from the Office of Child Care for a total of \$150,000.00
- 4 center child care programs received Baby Steps Grants from the Office of Child Care for a total of \$52,716.00
- 3 center child care programs received Next Steps Grants from the Office of Child Care for a total of \$14,678.00
- \cdot Organized and implemented the 11^{th} Annual Southern Utah Early Childhood Collaboration Conference at SUU
- Published a "Summer Activity Guide" with activities from 10 Counties and distributed it to Families in 68 Elementary Schools and made it available for download from our website

Community Action Partnership

Plan, Prepare and Partner to assist individuals, families and community groups in becoming more self-sufficient

Website: www.FiveCountyCAP.org

Sherri Dial , Community Action Director sdial@fivecounty.utah.gov	Jane H. Lewis , Human Services Planner jlewis@fivecounty.utah.gov
Community Action Partnership of Utah (CAP of Utah) Coordinated funding from all the state CAPs	\$ 4,937.70
Community Services Block Grant (CSBG) U.S. Department of Health and Human Services Utah Division of Housing and Community Development	\$ 269,108.00
Earn It Keep It Save It (EIKISI) (VITA) Funding through the Utah Legislature Community Action Partnership of Utah	\$ 17,000.00
Emergency Food and Shelter Program Federal Emergency Management Agency (FEMA)	\$ 38,333.00
Emergency Food Network (EFN) Utah Division of Housing and Community Development	\$ 35,400.00
Internal Revenue Service (IRS) (VITA) Community Action Partnership of Utah	\$ 9,640.00
Social Services Block Grant (SSBG) U.S. Department of Health and Human Services Utah Department of Human Services	\$ 76,350.00
Temporary Aid to Needy Families (TANF) U.S. Department of Health and Human Services Utah Division of Housing and Community Development	\$ 180,376.08
The Emergency Food Assistance Program (TEFAP) U.S. Department of Agriculture Utah State Office of Education	\$ 28,822
TOTAL	\$659,966.78

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Community Partners

Iron County Care and Share Kane County Care and Share

Beaver County Food Network Beaver County Council on Aging Kane County Council on Aging

TURN Community Services

Young Parent Program at Millcreek Adult High School -Iron County

Canyon Creek Woman's Crisis Center

Dixie State College

Kane County Volunteer Center

SunTrans

LDS Transient Services Southern Utah Deaf Center

Erin Kimball Memorial Foundation

Job Corps

St. George City Police Department

Dixie Care and Share

Garfield County Care and Share Iron County Council on Aging **Garfield County Council on Aging** Washington County Council on Aging

New Frontiers for Families Southwest High School

DOVE Center

Resource & ReEntry Center Southern Utah University

Red Rock Center for Independence Cedar Area Transit Services (CATS)

Grace to Families

Department of Workforce Services Southwest Center Behavioral Health

Veterans Administration **USU Extension Services**

Requirements of the Contracts:

- Point-in-Time Survey
- **Public Forums**
- Human Services Council
- Five County Local Homeless Coordinating Committee
- Washington County Homeless Workgroup
- Southern Utah Asset Building Coalition (VITA)
- Family Development Specialist Training
- Poverty Simulation
- **ROMA Training**
- Public Meeting Training
- Civil Rights Training
- **Human Resource Directory**
- Webpage
- Homeless Standdown
- **Board Training**
- **Database Training**
- Monitoring Subcontracts
- Reports & Budgets
- **Tax Preparation Training**
- Volunteer recruitment and retention
- Emergency Food & Shelter Board
- Emergency Food Network Board

Community and Economic Development Programs

The Five County Association of Governments Community and Economic Development staff currently provides program support for the HUD Community Development Block Grant program (CDBG); Utah Permanent Community Impact Fund Board (CIB) regional coordination; Economic Development Administration (EDA)Comprehensive Economic Development Strategy implementation; Natural Hazard Mitigation Plan development; Circuit Rider Planning; and Technical Planning Assistance.

Community & Economic Development Program staff provide resources and professional staff assistance to local jurisdictions. Regional planning activities provide access to potential state and federal funding. Three professional planners and a certified program specialist assist local leaders in efforts to collaboratively plan, prepare and implement programs that help develop viable communities by providing decent housing, suitable living environments and expanded economic opportunities.

Selected Programs and Amount of Funding

Community Development Block Grant Program

Housing and Community Development Act - U.S. Department of Housing and Urban Development through the Utah Department of Community and Culture. The Housing and Urban Development Small Cities Community Development Block Grant (CDBG) program awards grants to units of general local government to carry out community development activities. Prioritization of projects funded in the Five County region is made by the Steering Committee acting as the Regional Review Committee, through locally approved Rating and Ranking criteria adopted annually by the Steering Committee. Local communities and counties utilize this important source of funding to meet needs of low or moderate income individuals, senior citizens and other beneficiaries. CDBG funds also support the annual update of the regional Consolidated Plan that identifies priorities for HUD investments in the region.

Five local and one regional project were awarded funding in FY2012:

- \$300,000 to Iron County on behalf of Beryl Fire SSD Years 1 and 2 of a two-year project for expansion of the Beryl Fire Station.
- \$150,000 was funded to Big Water Town for installation of sewer laterals to LMI homes in conjunction with proposed sewer system. (Note: A local bond election in the Town to fund the new sewer system was defeated, thus this application was pulled and funding reallocated to other projects in the order of prioritization).
- \$150,000 to the Town of Hatch for the purchase of a fire truck.
- \$300,000 to Minersville Town Years 1 and 2 of a two-year project for expansion of the Minersville Library. (Note: 2nd year funding was made available by reallocation of FY2012 funding).
- \$90,000 to the Five County Association of Governments for Program Administration, Consolidated Plan Planning, Rating & Ranking, Housing Program Delivery, and Economic Development Technical Assistance/Planning.

(Please see our web site at http://www.fivecounty.utah.gov/programs/community/cdbg.php for a list of projects funded with CDBG.)

\$907,000 (FY 2012)

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Utah Permanent Community Impact Loan Fund Board Regional Coordination

The Utah Permanent Community Impact Fund Board (PCIFB) provides loans and/or grants to state agencies and subdivisions of the state which have or may be socially or economically impacted by mineral resource development on federal lands. Lease holders on public land make royalty payments to the federal government for the development and production of non-metalliferous minerals. In Utah, the primary source of these royalties is the commercial production of fossil fuels on federal land. A portion of royalty payments, called mineral lease payments, is returned to the state. The state of Utah then allocates 32.5% of those royalties as Permanent Community Impact Funds. The PCIFB accepts and reviews applications which are submitted by an eligible applicant for an eligible project. This is one of the most important and widely utilized funding sources for community development projects in Utah.

\$24,245,870 in CIB funds provided to entities in Five County region in Fiscal Year 2012

In the two PCIFB application trimesters funded during FY 2012, a total of 13 new projects in the Five County region received PCIFB funding totaling \$24,245,870 of which \$3,788,870 (16%) was grant funds; \$6,341,000 (26%) as $2\frac{1}{2}$ % interest loans; and \$14,116,000 (58%) as zero-percent interest loans. The total project cost of assisted projects was \$31,611,908 meaning that the PCIFB funding was leveraged with \$7,366,038 of local and/or other funding, which was 23% of total project cost.

The PCIFB also provides \$100,000 annually to fund the Regional Planning Program (RPP) in southwestern Utah. This program of the PCIFB funds planning staff at the AOG to provide technical assistance to potential applicants, as well as assisting in planning for and prioritizing future capital improvement projects eligible for PCIFB assistance.

(Please see our web site at:

http://www.five county.utah.gov/programs/community/capital.php for a list of projects funded with PCIFB 2008-2012).

Economic Development Administration/Revolving Loan Fund

Southwest Utah is designated as an Economic Development District and pursues an agressive regional economic development program centered on a comprehensive economic development strategy (CEDS). Staff coordinate with local economic development professionals, the Paiute Indian Tribe of Utah, and public land managers.

EDA \$61,000 Local Match \$26,143

The Five County Association of Governments manages the Five County Economic Development District Revolving Loan Fund (RLF). The purpose of the fund is to create permanent, long-term jobs within the southwestern region of Utah by providing "gap" financing to qualified businesses for eligible activities. Funds are available across the region. Funds may be used for land and building acquisition, purchase of machinery and equipment, building construction and/or renovation (with restrictions) and working capital (including inventory, accounts receivable, and labor).

RLF lent \$85,000 to one company in FY 2012. Eighteen outstanding loans.

To learn more about this funding, please visit the web site: http://www.SouthernUtahLoans.com

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Circuit Rider Planning

Garfield County participates in a circuit rider planner program. A professional planner is employed as Five County AOG staff, but lives and works in the county served. Justin Fischer, who resides in Panguitch, currently fills this role.

\$68,169 Garfield County Communities – \$18,500

Garfield County -

Participating communities and the counties contribute funds pursuant to agreements made by local officials. This arrangement has allowed the planners to provide services to all participating jurisdictions at the levels agreed upon. Salaries and benefits are administered by the Association of Governments.

Planning Contracts

Currently Kanab City contracts with the Association for 30 hours per month of professional planning staff. The Association's Community Planner Levi Roberts currently fulfills the responsibilities of this contract.

Kanab City \$8,400

Natural Hazard Mitigation Planning

The Association completed work on a 5 year update to the FEMA Natural Hazard Mitigation Plan (NHMP). It has been approved by FEMA and adopted by St. George City and Hurricane City. Adoption by at least two jurisdictions was necessary for the Association to then promulgate the Plan out to all of the jurisdictions in Utah. Sets of CD-ROMs containing the FEMA approved Plan were distributed to each jurisdiction in southwestern Utah (towns, cities and counties) and the Plan is posted on the Association's web site. Communities and Counties have until December 1, 2012 to adopt the Plan by resolution.

FEMA/State of Utah \$75,000

The Association has been granted an extension to the original contract from the State of Utah in order to complete a separate "stand-alone" NHMP for the three Bands of the Paiute Tribe of Utah located in the Five County region.

Community and Economic Development Staff

Gary Zabriskie

gzabriskie@fivecounty.utah.gov

- Director of Community and Economic Development
- CIB Regional Planning Program (RPP) Planner
- Revolving Loan Fund (RLF) Manager

Diane Lamoreaux

dlamore aux@five county.utah.gov

- Community Development Program Specialist
- CDBG Regional Program Manager

Levi Roberts

lroberts@fivecounty.utah.gov

- · Community Planner
- Mobility Management Manager
- Coordinated Human Service Transportation Planner
- · Kanab City Planner (contract)

Justin Fischer

jfischer@fivecounty.utah.gov

· Garfield County Circuit Rider Planner

Darren Janes

(left the Association at end of May 2012)

- Senior Planner
- Revolving Loan Fund (RLF) Manager
- Kanab City Planner (contract)

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Home Energy Assistance Target Program (HEAT)

Purpose

Assist eligible households meet the rising costs of home energy. Benefits are calculated based upon family size and income; energy burden (high heating/cooling costs); and at-risk groups, including children under age 5, elderly (over 60), and persons with disabilities. Eligible households are required to be at least partly responsible to pay for home energy costs, and can qualify for only one payment per program year.

Source of Funding

U.S. Department of Health and Human Services, Low Income Home Energy Assistance Program (LIHEAP) through Utah Department of Community and Culture, State Energy Assistance and Lifeline (SEAL) Programs.

Current Contract for Services Amount

\$487,784.00 for the period of 1 October 2011 through 30 September 2013 (subject to change).

This amount covers staff salaries, benefits, travel, and current expense costs, as well as energy crisis intervention. Payments made to utility providers are not included. Such payments are made directly by the state of Utah to utility providers.

\$100,000 of the contract is identified for energy crisis intervention, where the Association of Governments pays utility providers directly. Direct payments to households rather than utility providers, while possible, is extremely rare.

Qualifications

Household income must be less than 150 percent of the federal poverty level (currently \$3,271/month for a family of five). Deductions of 20 percent of earned income and paid medical, child support and alimony expenses are made before calculating eligibility.

HEAT program eligibility also qualifies households for other energy assistance programs such as Weatherization, the Questar Gas Energy Assistance Fund (EAF - a one-time \$37 credit), the Rocky Mountain Power Home Electric Lifeline Program (HELP - an \$11.00 monthly discount), and the Utah Telephone Assistance Program (UTAP - a \$13.00 monthly discount).

Applications are taken at various locations in each of the five counties. Hours vary. It is best to schedule an appointment at the following telephone numbers:

HEAT Program Staff

Program Supervisor Susan Long 435-652-9643

168 North 100 East, Suite 255; St. George

slong@fivecounty.utah.gov

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Beaver County - Part Time/Seasonal 1 Nov-30 Apr 435-438-5315

85 East Center; Beaver (Senior Center) **Carol Thomas**, Intake Worker

Garfield County - Part Time/Seasonal 1 Nov-30 Apr 435-467-8597

23 West Main Street; Escalante **Katie Crosier**, Intake Worker

Iron County - Part Time/Seasonal 1 Nov-30 Apr 435-586-0858

88 East Fiddler Canyon Road, Suite F; Cedar City

Jennifer Benson, Receptionist

Charmayne Holdeman, Intake Worker

Jana Kilgore, Intake Worker

Kane County - Part Time/Seasonal 1 Nov-30 Apr 435-644-3803

445 North Main Street; Kanab (Behavioral/Public Health Bldg)

LeAnn Barnhurst, Intake Worker

Washington County - Full Time/Year Round 435-652-9653

168 North 100 East, Suite 255; St. George **Gayla Brann**, part time Outreach Worker

Connie Oshley, Intake Worker **Andrea Escobar**, Intake Worker **Jody Matavao**, Receptionist

Rosanne Tietjen, part time Outreach Worker

Program Statistics (1 Nov 2010 - 31 Oct 2011)		
5,496 Applications Processed 213 Den	ied Race and Ethnicity	
Total Household Members Served 10,172	White 4,530	
Individuals over 59 years of age 1,293	American Indian 108	
Disabled Individuals Served 1,884	Pacific Islander 54	
Number of Children Under Six Years of Age 2,2	279 Black 41	
Total of Female Head of Households 3,859	Asian 35	
Employed Individuals 4,148	Hispanic Ethnicity (of any race) 449	
Applications Processed (by County)		
Beaver County 237	Kane County 175	
Garfield County 217	Washington County 3,208	
Iron County 1,446		

Senior Corps Programs Foster Grandparents, Senior Companions and Retired Senior Volunteer Program

Program Staff

Carol Hollowell, DirectorJulie Duckett, Coordinatorchollowell@fivecounty.utah.govjduckett@fivecounty.utah.gov

Amy Brinkerhoff, CoordinatorCindy Rose, Assistantabrinkerhoff@fivecounty.utah.govcrose@fivecounty.utah.gov

Federal Contract for Foster Grandparents \$ 90,392.00

Coordinated 29 Foster grandparents serving in 13 schools

Federal Contract for Senior Companions \$ 96,419.00

Coordinated 28 Senior Companions serving 167 individuals

Federal Contract for Retired Senior Volunteer Program \$139,459.01

Coordinated 850 volunteers serving local non-profits

Aging Services Revenue \$ 11,885.00

State Contracts \$ 16,500.00

United Way Grants \$ 3,788.23

Match from Friends of The Volunteer Center \$ 15,284.91

TOTAL \$378,728.15

During FY2012 the Federal Contract for the RSVP program was reduced by 20%. Through staff changes, the program stayed within the budget and additional grant writing resulted in meeting the budget for the year. The Senior Companion program increased clients served by 27 clients with a total of 36,384 hours. This was a result of better management of companion hours and matching clients closer to the homes of the companions.

The Foster Grandparent program continues a strong relationship with our local schools. Iron County school district saw growth as two more elementary schools were added this year. The FGP's served 34,110 hours during the 10 month school year. The RSVP volunteers served a total of 124,924 hours. The impact of this volunteerism results in approximately \$647,139 in free labor.

Community Partners		
ARC	Beaver Valley Hospital	Bishops Storehouse
CASA	Canyon Creek Women's Crisis Center	Catholic Thrift Store
Chambers of Commerce	City of St. George	Dinosaur Discovery

Community Partners (continued)			
Disabled Vets	Dixie Regional Medical Centers	Dixie State College	
Doctors Free Clinic	Dove Center	Erin Kimball Foundation	
Family Support Center	Garfield County School District	Habitat For Humanity	
Happy Factory	Heritage Center	Hope Organization	
Huntsmen Senior Games	Iron County Care and Share	Iron County School District	
Iron County Visitor Center	The Learning Center for Families	Meals on Wheels	
Purgatory Correctional Facility	Red Cliff Desert Reserve	Resource and Reentry	
St. George Animal Shelter	St. George Art Museum	St. George Live	
Senior Centers in all 5 Counties	Thrift stores throughout 5 counties	Utah Food Bank	
Utah Summer Games	Volunteers in Public Safety (VIPS)	Washington County Adult Education	
Washington County School District			

Fiscal Year 2012

Transportation Planning

Five County Association of Government staff provides program support for five transportation related programs:

- Coordinated Human Services Transportation Planning (CHSTP)
- Dixie Metropolitan Planning Organization (DMPO)
- Eastern Washington County Rural Planning Organization (EWCRPO)
- Iron County Rural Planning Organization (ICRPO)
- Mobility Management (MM)

Purpose

To engage in robust planning processes resulting in project lists and implementation strategies addressing transportation needs of residents and visitors. This is accomplished through coordination with Rural Planning Organization (RPO) and Metropolitan Planning Organization (MPO) member cities, towns and counties, as well as the Utah Department of Transportation and other pertinent agencies; coordination with transit service providers and users; interaction with community stakeholders; and public outreach.

Sources and Amounts of Funding

Eastern Washington County Rural Planning Organization SAFETEA-LU through UDOT \$16,000.00 Local Match \$16,000.00

Iron County Rural Planning Organization SAFETEA-LU through UDOT to Iron County \$40,000.00 Local Match \$10,000.00

Dixie Metropolitan Planning Organization SAFETEA-LU through UDOT \$466,282.00 Local Match \$52,308.00

Coordinated Human Service Transportation Planning SAFETEA-LU through UDOT \$20,000.00 Local Match \$5,000.00

Mobility Management SAFETEA-LU through UDOT \$34,160.00 Local Match \$8,540.00

Statistics & Accomplishments

Populations Served by Program

Eastern Washington County Rural Planning Organization 19,998

Iron County Rural Planning Organization 38,376

Dixie Metropolitan Planning Organization 104,420

Coordinated Human Service Transportation Planning / Mobility Management 87,520

These programs have resulted in the development of long-range plans; participation in public events such as the Dixie Transportation Expo (18 booths and 450 attendees annually) and the Iron County Fair; state sponsored bicycling events in Hurricane City; and Public Forums in all five counties. Transportation modeling has been completed for Washington County (DMPO), as well as Iron, Kane and Garfield Counties, through a tri-county coal haul study. Transportation project lists have been prepared and forwarded to UDOT for consideration and/or inclusion into the state-wide project list (STIP).

Projects initiated in the last year include but are not limited to East Dixie Drive, Dixie Drive Interchange, Washington Fields Road, Red Hills Parkway, a Regional Transit Study, Westfield Road, Tri-County Coal Haul Study, Cedar City South Interchange, Brian Head ATV trail, and various rumble strips along SR-17 and SR-59. Additionally, work with the state-wide 'United We Ride' Committee was undertaken to address coordinated transportation.

Transportation Planning Staff and Assigned Programs

Curt Hutchings chutchings@fivecounty.utah.gov
Eastern Washington County Rural Planning Organization - Manager
Iron County Rural Planning Organization - Manager
Dixie Metropolitan Planning Organization - Planning Support
Coordinated Human Service Transportation Planning - Supervisor
Mobility Management - Supervisor

Dave Demas ddemas@fivecounty.utah.gov Iron County Rural Planning Organization - Planning Support Eastern Washington County Rural Planning Organization - Planning Support

Myron Lee mlee@fivecounty.utah.gov Dixie Metropolitan Planning Organization - Manager

Levi Roberts lroberts@fivecounty.utah.gov Coordinated Human Service Transportation Planning - Planning Support Mobility Management - Manager

Fiscal Year 2012

Volunteer Centers of Washington and Iron County, Senior Medical Patrol and Senior Health Insurance Information Program

Program Funding FY 2012		
Senior Medical Patrol Contract	\$12,708.50	
Senior Health Insurance Information	\$30,472.15	
Volunteer Center of Washington County Includes county and local support	\$15,000.00	
Court Ordered Community Service	\$ 807.00	
United Way Grants	\$12,500.00	
Match from Friends of The Volunteer Center	\$ 1,186.32	
Volunteer Center of Iron County Includes county and local support	\$11,500.00	
TOTAL	\$84,173.97	

During FY2012, the Senior Medical Patrol and SHIIP programs exceeded state goals. Volunteers and staff were able to assist over 1600 Medicare beneficiaries. An additional \$10,000 was awarded for FY2013 to expand to the more rural areas of region. A total of 13 volunteers are now assisting with SMP and SHIIP programs. 431 of the Medicare beneficiaries were assisted with applications for Low Income Subsidies (Extra Help) for drug prescriptions.

United Way grants were successfully applied for and awarded for four of the nine programs coordinated by volunteer centers. The relationship with community partners is strong and we received \$27,586 in in-kind donations. Many volunteer programs in FY2012 worked with local homeless families and individuals providing food, housing and school supplies.

Amy Brinkerhoff and Cindy Rose have been valuable additions for the Iron County area. Amy has done a fantastic job in building awareness and collaborating with local non-profits to match volunteers with the community needs. Amy has also successfully written grants to WalMart and United Way. She was also instrumental in recruiting 250 more volunteers for Iron, Beaver and Garfield counties and added on 8 more volunteer partners.

2012 Highlights

- CanStruction was a huge success in 2012 bringing in over 7900 lbs in food.
- Provided 350 blankets, 2500 lbs of food, 200 hygiene kits, and over 3000 lbs of clothing.
- Made 1500 Survival Bracelets as a fundraiser.
- Youth Volunteer Corps participated in Summer of Service volunteering a total of 1750 hours.
- Youth Peer Court saw 78 juvenile cases.
- Hosted 4 Shred events in our communities.
- Participated in two Preparedness Fairs as a resource service.
- Youth Volunteers gave 200 pairs of socks stuffed with goodies for Christmas activity for needy children.
- VITA volunteers assisted with tax preparation for low income families.
- 4,500 Vials of Life were distributed throughout the community.
- Recruited volunteers for the first Thunder over Utah Airshow.
- We successfully sponsored a 55 Plus job fair with 18 participating business and over 400 jobseekers.
- · Participated in two Senior Health Fairs promoting healthy living through volunteering.
- Made presentations throughout the community on volunteering, finding passion, and "Changing the World on a Tuesday Night."

Fiscal Year 2012

Weatherization Assistance Program

Purpose:

Assist eligible households meet the rising costs of home energy. Benefits are calculated and based upon doing an energy audit to determine what energy saving measure are cost effective having a Savings to Investment ratio of 1.0 or higher. Priority is given to the elderly, disable and families with younger children.

Source of Funds:

U.S. Department of Energy (DOE), Low Income Home Energy Assistance Program (LIHEAP) Questar and Rocky Mountain Power through the state of UTAH's Division of Housing

Current Contracts Amounts:

Combine funds from DOE, LIHEAP, QUESTAR and RMP \$256,458.00 for the period of July 1 2012 through June 30 2013

This amount covers staff salaries, benefits, travel, and all program operation.

An additional \$65,000.00 of LIHEAP Energy Crisis funds cover furnace repair and replacement referrals from HEAT offices.

Qualifications:

Household income must be at or less than 200 percent of federal poverty level (currently \$4,502.00 a month gross income for family of five). No deductions are given, if the household

Homeowner and renters must fill out necessary WAP application along with providing other necessary documentation such as proof of ownership and/or a landlord agreement if renting

WAP Staff:

Program Director:
Administrative Service Specialist:
Danna Alvey
Field Supervisor:
Energy Auditor:
Inventory Specialist:
Doug Carlson
Danna Alvey
Todd Ille
Jason Morrill
Scott Bolander

Weatherization Techs: James Endter, Jason Kimball

HVAC Tech: Wade Forsyth

PROGRAM STATISTICS (July-1 2011 thru June-30 2012)

Total Households Served: 176

Washington- 84 Iron- 50 Beaver- 17 Kane- 12 Garfield- 13

During a recent state monitoring visit which took place March 26-29 2012, fifteen homes were inspected. All fifteen homeowners said that not only did they notice a difference in their comfort level but had also noticed a reduction in their utility costs.

Fiscal Year 2012

Bob Rasmussen Bids Farewell



On March 29, 2012, staff and friends gathered at the Cedar City Senior Citizens Center to bid Bob Rasmussen adieu. Bob retired after more than 32 years of devoted local public service with the Association of Governments. He began his career at the AOG in December 1979, when he was employed to manage the finances of the Aging program.

Over the years, Bob took on a myriad of responsibilities ranging from Aging and Nutrition to HEAT and Weatherization. He also served as the Area Agency on Aging Director, and spent the last six years performing Chief Financial Officer duties. This wide array of responsibilities gave Bob a unique perspective of how the Association of Governments benefits so many residents of southwestern Utah.

Bob has also served as a local elected official, currently in his second term as Mayor of Enoch City. We miss his extensive institutional memory and gentle, but steady leadership in making sure that a complicated financial system consistently demonstrated sound stewardship.



Bob Rasmussen was taken completely by surprise on stage by the appearance of the previously mysteriously unknown "Toyota Man" (who was revealed to be David Hildebrand of Cedar City), at Bob's retirement celebration at the Cedar City Senior Citizens Center.